

Delivery Policy

We endeavour to dispatch all order received by 1.30pm Monday to Friday the same day. For order received over a weekend or bank holiday despatch will be the next working day. Courier delivery times are stated below.

Once the order had left the warehouse it is the responsibility of the courier. If you have advised us of your email or mobile phone number you will be sent tracking information from the courier.

If for any reason your order has been delayed please speak to our Customer Services team on 020 3026 2200 or email info@playawaycase.com

Delivery costs and timescales

UK	£5 per up to 2 products	3 working day delivery
Scottish Highlands	£16 up to 2 products	4 day working delivery
Channel Islands	£22 per parcel	4 day working delivery
Republic of Ireland	£7.50 per parcel	4 working day delivery
Northern Ireland	£10 per parcel	4 working day delivery
Channel Islands	£16 per parcel	4 working day delivery
Scilly Isles	£16 per parcel	5 working day delivery
Isle of Man	£16.50 per parcel	4 working day delivery

Pre-Order items

If your product is not currently in stock you will be pre-ordering and dispatch time will be notified on the products page. We will endeavour to keep you informed however should you have any queries please contact us on support@playawaycase.com